**176597: 618199 Printing an Interaction**



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Test Data: Unassigned

Description: 618199 Printing an Interaction

# Summary

**Categories**

Function: Unassigned

Test Phase: Integration Test

# Formal Review

General Comments

**Manual Steps**

**Step 1**

**Execution Step**

Description\*

**PA**

1. Interaction has a Print Interaction button in

the ribbon where close interaction is

1. Button is only visible for authorized users (PA, PA Supervisor, VPAC, Privacy Officer)
2. System should capture a history of users printing the Interaction that can be accessed via Advanced Find or Reports.
   1. Interaction Number
   2. Date/Time Printed (PDF Generated)
   3. Veteran
   4. User who printed (generated PDF)
   5. Print Reason
   6. Other Print Reason

Expected Results

INFO: Statement of ACs Comments

Validates

Attachments

**Step 2**

**Execution Step**

Description\*

**PA**

Open an interaction from the dashboard.

Make sure the ROC is fully populated with multiple CEs and at least one Request is logged.

Note the Interaction Number (*C-xxx. yyyynnnn*) and the Veteran name.

Verify the Print Interaction button is available on the Interaction session tab ribbon.

Click the Print Interaction button. Verify a new Print session tab opens.

Verify the Print Reason is a required selection, and options present exposed.

Select Other. Verify the Other Print Reason text field is exposed and required.

Enter "Testing 618199" in the text field. Click the green Print Interaction button.

Expected Results

Print Interaction button present, functional. Comments

Validates

Attachments

**Step 3**

**Execution Step**

Description\*

**PA**

Verify a Report is generated.

Verify you can export the Print Report to a local PDF.

Open the local PDF. Verify PDF contains accurate information from the Interaction.

Expected Results

Print Report generated, exported, accurate. Comments

Validates

Attachments

**Step 4**

**Execution Step**

Description\*

***VPAC***

Open an interaction from the dashboard.

Verify the Print Interaction tool is available on the Interaction session tab ribbon.

Verify the ability to print/export as described above.

Expected Results

VPAC role able to Print Interaction Comments

Validates

Attachments

**Step 5**

**Execution Step**

Description\*

FOIA

Note: Did not have a FOIA login prepared in

advance. Used repurposed SLSUP Login.

Log in using the FOIA role.

Load a veteran used in previous steps (i.e., has Interactions) using MVI Search.

Scroll to the Interaction Summary. Open any

interaction by double-clicking one in the grid.

Verify the Print Interaction tool is available on the Interaction session tab.

Verify the ability to print/export as described above.

Expected Results

FOIA role able to Print Interaction Comments

Validates

Attachments

**Step 6**

**Execution Step**

Description\*

**PASUP**

Open an interaction from the dashboard.

Verify the Print Interaction tool is available on the Interaction session tab ribbon.

Verify the ability to print/export as described above.

Expected Results

PASUP role able to Print Interaction Comments

Validates

Attachments

**Step 7**

**Execution Step**

Description\*

**PASUP**

Click the REPORTS tool from the banner.

Click NEW.

Create a report template to display Print History Records for the last X days.

Verify the logging information is captured in the Report:

* 1. Interaction Number
  2. Date/Time Printed (PDF Generated)
  3. Veteran
  4. User who printed (generated PDF)
  5. Print Reason
  6. Other Print Reason

Run the report and export the PDF.

Expected Results

Able to view print history logging parameters via Reports Comments

Validates

Attachments

**Step 8**

**Execution Step**

Description\*

**PASUP**

Click the REPORTS tool from the banner.

Click NEW.

Click Advanced Find.

Select Look For: Print History Records Select Record Printed equals Yes

Add the columns listed above then hit "!"

Expected Results

Able to view print history logging parameters via Advanced Find Comments

Validates

Attachments

**Step 9**

**Execution Step**

Description\*

**SLA**

Open an interaction from the dashboard.

Verify the Print Interaction tool is NOT available on the Interaction session tab ribbon.

Expected Results

Only PA, PASUP, VPAC, and FOIA roles allowed to print Comments

Validates

Attachments

**Associated E-Signatures**

**Signed Action Signer Comment Additional Information**